

LOKPAL OF INDIA
Plot No.6, Institutional Area, Phase-II
Vasant Kunj, New Delhi - 110070

Complaint No. : 99/2024(arising out of Dy.No.4252023)

Date : 09.05.2024

Coram : **Shri Justice A.M. Khanwilkar**
Chairperson

Shri L. Narayana Swamy
Judicial Member

Shri Justice Sanjay Yadav
Judicial Member

Shri Sushil Chandra
Member

Shri Justice Ritu Raj Awasthi
Judicial Member

Shri Pankaj Kumar
Member

Shri Ajay Tirkey
Member

ORDER

The complaint has been received through LokpalOnline Portal. The physical copy of the complaint has not been received yet.

2. On the Scrutiny of the complaint, number of deficiencies were noticed and



the complainant was asked to remove those deficiencies vide Letter No. S-12016/155/2023-Lokpal/1159 dated 16.08.2023. So far no communication has been received by the complainant in this regard.

3. We have perused the complaint and we find that the complaint is against M/s Mahindra Finance Ltd. alleging that even after repaying complete loan to Mahindra Finance, interest of Rs. 35,000/- has been levied in her loan account.

4. We find that there is no assertion in the complaint to indicate that the named person, working in the Limited Company, is a public servant within the meaning of Section 14 of the Lokpal and Lokayuktas Act, 2013. Therefore, no action can be taken on this complaint and the complaint is being disposed of accordingly. The complainant is at liberty to approach the appropriate forum for redressal of her grievance, if she so desires.



(Court Master)