

LOKPAL OF INDIA
(Plot No.6, Institutional Area, Phase-II, Vasant Kunj)
New Delhi- 110070

Complaint No. : 97/2024 (arising out of Dy.No.4142023)

Date : 9th May, 2024

Coram : **Shri Justice A.M. Khanwilkar**
Chairperson

Shri Justice L. Narayana Swamy
Judicial Member

Shri Justice Sanjay Yadav
Judicial Member

Shri Sushil Chandra
Member

Shri Justice Ritu Raj Awasthi
Judicial Member

Shri Pankaj Kumar
Member

Shri Ajay Tirkey
Member

ORDER

Present complaint has been received by Lokpal online Portal as well as by post.

2. During scrutiny certain shortcomings in Serial No.13 of Part A and Serial Numbers 1, 5(a) 8 and 16 of Part C were noted, whereon, by order dated 17.08.2023, the complaint was directed to be returned to the complainant to remove the defects and resubmit. Consequently, a letter was sent to said effect on 21.08.2023 which remains unanswered till date.

3. Be that as it may. The complaint is against the Manager of Mandla Branch of the Union Bank of India (UBI) and has been filed by Gram Panchayat Sachiv, Mandla. A letter dated 16.07.2023 addressed to Bank Lokpal, Government of India is enclosed



with, wherefrom, it is borne out that the grievance raised by the complainant is in respect of two transactions carried out from the Mandla Gram Panchayat's Bank account in UBI, Mandla Branch in November 2021, which though were debited from the (Sender's) account, however, the same were not deposited in the receiver's accounts. Accordingly, the complainant seeks refund of said amount. There is however no allegation as to corrupt practice in respect of said transaction as would attract our jurisdiction. The grievance of the complainant is presumably regarding deficient service. For that, the complainant may seek redressal before appropriate forum as per law. We may not be understood to have expressed any opinion one way or the other in that regard.

4. With these observations the complaint is disposed of finally.


(Court Master)