

LOKPAL OF INDIA
[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint Nos. : 88/2023
Date : 19th April, 2023.
Coram : **Justice Pradip Kumar Mohanty**
Hon'ble Acting Chairperson

Justice Abhilasha Kumari
Judicial Member

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh,
Member.

ORDER

Perused the complaint.

2. This complaint has been filed against QNET India (QVI Club)/Vihaan Direct Selling (India) Pvt. Ltd., regarding an alleged fraud in their product QVI Club Bronze Vacation Clubs Membership, that was purchased by the complainant on 21st August, 2019. According to the complainant, he was not given the correct picture and was misled by the company.

3. Upon a perusal of the complaint, it is clear that the complaint is neither directed against any Government agency, nor any public servant. The complaint is against a private company and pertains to "money fraud on behalf of products", as stated by the complainant.



4. As such, the complaint is not covered by the mandate provided to the Lokpal of India, under the Lokpal and Lokayuktas Act, 2013. The Full Bench of the Lokpal of India is, therefore, not inclined to entertain the complaint.
5. The complainant is, of course, at liberty to resort to any other alternative remedy available to him under law, for the redressal of his grievances.
6. Accordingly, the complaint is disposed of.



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