

LOKPAL OF INDIA
Plot No. 6, Institutional Area, Phase- II
Vasant Kunj
New Delhi - 110070

Complaint No. : 87/2024 (arising out of Dy.No.812024)

Date : 3rd May, 2024

Coram : **Shri Justice A M Khanwilkar**
Chairperson

Shri Justice L Narayana Swamy
Judicial Member

Shri Justice Sanjay Yadav
Judicial Member

Shri Sushil Chandra
Member

Shri Justice Ritu Raj Awasthi
Judicial Member

Shri Pankaj Kumar
Member

Shri Ajay Tirkey
Member

ORDER

The complaint is placed before the Full Bench for consideration of the Scrutiny Report and to pass appropriate order.

2. Perused the Scrutiny Report and gone through the records. We are disposed to condone the remarks made by the office in this report and entertain the complaint.



3. The complaint is against an automobile shop based in Meerut, Uttar Pradesh. The complainant has alleged that the electric scooty he purchased from the said automobile shop on 11.01.2024 is not working properly after two months of purchasing the scooty. The complainant has enclosed the invoice of purchase of scooty in support of his allegation.

4. The redressal of the grievance of the complainant does not lie in the domain of the Lokpal of India and the Lokpal and Lokayuktas Act, 2013. Hence no order needs to be passed in the matter.

5. Accordingly, the complaint is disposed of. The complainant is at liberty to approach the appropriate forum for redressal of his grievance, if he so desires.


(Court Master)