

**LOKPAL OF INDIA**  
**[Plot No.6, Institutional Area, Phase-II, Vasant Kunj]**  
**New Delhi**

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Complaint No. : 77/2023

Date : 28<sup>th</sup> March, 2023

**Coram** : **Shri Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Smt. Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Dr. Indrajeet Prasad Gautam**  
**Member**

**ORDER**

Perused the complaint.

2. The complaint (in Hindi) has been filed by the complainant against Bankedge, a private company in Kanpur (UP) offering training to persons who want to take up jobs in banking organizations/ financial institutions. Though some deficiencies were noted in the complaint, in the interest of justice, it was decided to consider the complaint on the basis of the information provided therein and take a decision thereupon on merits.


3. It is seen that the contents of the complaint are disjointed and unclear. Although the complaint is against the Bankedge company, the complainant has mentioned the names Hon'ble Chief Minister of Delhi, another Hon'ble Minister and others without any details/facts. From the complaint, it appears that the complainant had enrolled for admission in Bankedge and has paid some money. But the company has been asking money about which the complainant has a grievance. The complainant has



also enclosed an order of a judicial court at Balia but the context and the purpose of enclosing this order is also unclear.

4. Having gone through the complaint the Bench is of the view that the subject matter of the complaint is not covered by the mandate provided to the Lokpal of India under the Lokpal and Lokayuktas Act, 2013. Therefore, no order is required to be passed in this case. The complainant is at liberty to pursue his case with appropriate authorities for redressal of his grievance/ complaint.

5. Accordingly, the complaint is disposed of.

  
Court Master  
Lokpal of India

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