

**Lokpal of India**  
**Plot No. – 6, Vasant Kunj Institutional Area - Phase II**  
**New Delhi - 110070**

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Complaint No. : 72/2023

Date : 28<sup>th</sup> March 2023.

**Coram** : **Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Dr. Indrajeet P. Gautam**  
**Member**

**ORDER**

Perused the complaint.

After perusing the complaint, it appears that the complainant has filed this complaint against the officials of the ICICI Bank, Muzzafarnagar Branch, Uttar Pradesh for unduly deduction of Rs.28,000/- from the account of Komal Traders where the complainant is partner. The complainant has alleged that he has lodged many complaints in the concerned Bank, but no action has been taken.

After going through the complaint, it appears that the details do not attract the provisions of the Lokpal and Lokayuktas Act, 2013. Hence, Lokpal of India does not find jurisdiction to pass any order on this complaint.

Accordingly, the complaint is disposed of.

Since, the remedy lies with the Banking Ombudsman, the Registry is directed to send the complaint to Banking Ombudsman alongwith all the papers for taking suitable action.

  
COURT MASTER  
LOKPAL OF INDIA

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