

LOKPAL OF INDIA
Plot No. 6, Institutional Area, Phase- II
Vasant Kunj
New Delhi - 110070

Complaint No. : 56 / 2024

Date : 10th April, 2024

Coram : **Shri Justice A M Khanwilkar**
Chairperson

Shri Justice L Narayana Swamy
Judicial Member

Shri Sushil Chandra
Member

Shri Justice Ritu Raj Awasthi
Judicial Member

Shri Pankaj Kumar
Member

Shri Ajay Tirkey
Member

ORDER

The complaint is placed before the Full Bench for consideration of the Scrutiny Report and to pass appropriate order.

2. Perused the Scrutiny Report and gone through the records.
3. The complaint is against an ARTO, Dy. RTO, Vasai, Palghar, Maharashtra for allegedly demanding bribes for approving applications for PSV Badges, signing new licence applications and permits, etc. The complainant has alleged that the said



Respondent Public Servant (RPS) is involved in numerous instances of corrupt behaviour and that he demands a sum of Rs.2000/- as bribe for approval of such applications. Additionally, it has been alleged that the RPS unlawfully demands a fee of Rs.100/- per application from individuals applying for new licences. Further, he has alleged that the RPS demands a fee of Rs.500/- per signature from individuals seeking permits within the jurisdiction of the RTO, Vasai. Furthermore, the complainant has alleged that the RPS engages in appointment of his personal agents for the execution of various tasks with the RTO, Vasai jurisdiction thereby potentially favouring certain individuals or entities and compromising the integrity of the system. The complainant has also stated that the RPS appoints drivers to operate his vehicles which raises questions regarding the allocation of public resources for personal gains. It has been then alleged that the RPS has facilitated transactions through account of his private agent under the name Ruhi Enterprises. The complainant has finally stated that these allegations raise serious concern about the integrity and transparency of operations in RTO, Vasai and has requested for investigation into these allegations and appropriate disciplinary action against the RPS, if found guilty.

4. The complainant has also uploaded what appears to be a partial copy of a bank/financial statement with his complaint. However, the same is not legible. The complaint has been received through the Lokpal online portal. The physical copy of the complaint has not been received as yet. Since parts of the complaint form are generated by the Lokpal online portal, the same are unsigned.

5. Perused the complaint. The allegation in the complaint is against a public servant of the State of Maharashtra and not against a public servant falling under Section 14(1)



of the Lokpal and Lokayuktas Act, 2013. As such, the Lokpal of India has no jurisdiction to entertain this complaint.

6. Accordingly, the complaint stands disposed of, granting liberty to the complainant to approach the appropriate forum, if he so desires.


COURT MASTER
LOKPAL OF INDIA