

**LOKPAL OF INDIA**  
**[Plot No.6, Institutional Area, Phase-II, Vasant Kunj]**  
**New Delhi**

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Complaint No. : 4510/2022

Date : 18<sup>th</sup> January, 2023

**Coram** : **Shri Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Smt. Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Dr. Indrajeet Prasad Gautam**  
**Member**

**ORDER**

Perused the complaint.

2. The complainant has filed his complaint through Lokpal online portal. Though some deficiencies were observed and the complainant was given time to make good those deficiencies, he has not removed the deficiencies so far. Despite this, it was decided to take up the complaint and take a decision thereupon on the merits of the case.

3. Although the complainant has not given sufficient details in respect of his complaint, from the matter filled in, it appears that the complainant has taken a loan from the Bank of Baroda (BoB). It is seen that the Call Centre of BoB has been calling up the complainant reminding him to deposit the EMI which is due. It appears that the complainant is aggrieved as he feels that although the EMI becomes due on 10<sup>th</sup> of every month, the Call Centre starts calling him before the due date to deposit the EMI.

4. We have perused the complaint and all we observe that there is no allegation of corruption. Hence, the complaint is not covered by the mandate provided to the Lokpal under the Lokpal and Lokayuktas Act, 2013 and we are not inclined to pass any order in this matter. The complainant is free to pursue the matter with appropriate authorities.

5. Accordingly, the complaint is disposed of.

*Long*

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