

**LOKPAL OF INDIA**

**Plot No. 6, Institutional Area, Phase- II  
Vasant Kunj  
New Delhi - 110070**

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Complaint No. : 4502/2022

Date : 18<sup>th</sup> January, 2023

**Coram** : **Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Dr. Indrajeet Prasad Gautam**  
**Member**

**ORDER**

The complaint has been filed by a resident of Odisha, against a Senior Manager, Bank of Baroda, Berhampur, Odisha.

2. From the perusal of the document enclosed with the complaint, it appears that the complainant, a customer of Indian Overseas Bank (IOB), Odisha, had erroneously remitted an amount of Rs.40000/- to a wrong account in the Bank of Baroda in an UPI transaction and that the IOB has requested the UPI Cell of Bank of Baroda to either return the said transaction or credit the amount to the correct account. There is no corruption angle discernible in the complaint.

Contd...2/-

3. Having perused the complaint, the Full Bench is of the view that no intervention is warranted in the matter at our level.

4. Accordingly, the complaint is disposed of. The complainant is at liberty to approach the appropriate forum in the matter.

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