

LOKPAL OF INDIA
[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi - 110070

Complaint No. : 4443/2022.
Date : January 10, 2023.
Coram : **Justice Abhilasha Kumari**
Judicial Member
Smt. Archana Ramasundaram
Member
Dr. Indrajeet P.Gautam
Member

ORDER

By way of this complaint, the complainant has levelled allegations against the then Municipal Commissioner and Director of Swami Dayanand Hospital (SDN Hospital), Dilshad Garden, Delhi. The complainant alleges that when he was admitted to SDN Hospital for treatment of injuries received in an accident, he observed various irregularities committed by doctors and the hospital staff and administration. He has alleged that a false report was made regarding him, with the involvement of the Tata Insurance Company, regarding his accident claim. He has further alleged that doctors and officials are indulging in malpractices. The complainant has made several complaints to the Commissioner of Police and other authorities, but claims that no action has been taken.

2. The complaint was considered by the Full Bench of the Lokpal of India on 19.09.2022 and, by an order of that date, the Municipal Commissioner, Delhi Municipal Corporation, was directed to conduct an enquiry and file a Status Report on, or before 25th October, 2022.



3. After availing of extension of time, the MCD, vide its letter dated 20.12.2022 has submitted the Status Report. It is clear therefrom that initially, an Enquiry Board was constituted under the Chairmanship of the Additional Medical Superintendent of the SDN Hospital, to look into the grievances of the complainant. The Enquiry Board found that the allegations levelled by the complainant were false and fabricated, with malafide intent.
4. Thereafter, on another complaint in which allegations were made against several doctors and officials of SDN Hospital regarding destruction of evidence such as camera and memory card, an Inquiry Committee chaired by the Director, Hospital Administration/EDMC(HQ) was constituted. The conclusion arrived at by this Committee was to the effect that the allegations made by the complainant were concocted and frivolous and it was recommended that the matter be closed. The complainant had participated in these proceedings and admitted that he was illiterate.
5. An enquiry has now taken place by the Vigilance Department, MCD pursuant to the order of the Lokpal of India. Statements of doctors and officials of SDN hospital were recorded and all relevant files and documents collected by the Vigilance Team. After scrutiny, it was found that the allegations of the complainant regarding submission of incriminating electronic evidence, which was allegedly destroyed, is without substance. However, the complainant did not appear or participate in the enquiry proceedings, despite several letters and reminders.
6. The complainant has not produced a copy of the reports of DCP (Shahdara), Delhi, ACP (PG Cell), SHO, PS, GTB Enclave and



SSP, Ghaziabad in the complaint dated 29.7.2022, filed before the Lokpal of India in which mention has been made of them and, upon enquiry, none of these could be verified.

7. It is observed in the Report that the complainant kept on shifting his allegations from one authority to another, without providing any evidence or documentary proof, in support thereof. The allegations of the complainant, therefore, have not been substantiated.

8. Having perused the Status Report, we are of the view that the matter has been enquired into thoroughly, not once, but thrice, and no substance has been found in the allegations levelled by the complainant. We, therefore, find no reason to justify the taking of any further action in the matter.

9. In view of the above, the complaint is closed and the matter disposed of, accordingly.



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