

LOKPAL OF INDIA
[Plot No.6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint No. : 3780, 3994 and 3831/2022

Date : 05th January, 2023

Coram : **Shri Justice Pradip Kumar Mohanty**
Acting Chairperson

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh
Member

Dr. Indrajeet Prasad Gautam
Member

Perused the complaints.

2. Although the complainant was informed by the Secretariat of the Lokpal of India that the complaints filed are not as per the prescribed format and she may send her complaints afresh in the format prescribed, the complainant has not done so till date. Despite this, it was decided to consider these complaints and take a decision thereupon on the merits of the case.

3. As the above complaints are similar in nature, therefore, we are taking them together and passing a common Order.

Contd...2/-



4. The complainant, who claims to be 63 years old and also claims that her husband is not keeping well, has filed three (03) complaints through emails, addressed to various finance companies with copies to Lokpal of India. The request in these emails is for restructuring of the loan due to COVID and lockdown effects, as per the RBI Notification dated 05.05.2021.

5. It is observed that similar complaints have been dealt with earlier as Complaint No(s). 3010, 3638, 3639, 3487, 2972, 3449, 3444, 3403, 3402, 3401, 3915, 3526, 3531, 3354, 3339, 3363 and 3362/2022 and order thereupon has been passed by the Full Bench of Lokpal of India, on 17th August, 2022. Therefore, no separate order is required to be passed in these matters. The order passed earlier is applicable to these cases also.

6. Accordingly, these complaints stand disposed of. The complainant is at liberty to approach appropriate forum for redressal of her grievance.


Court Master
Lokpal of India