

LOKPAL OF INDIA
[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint Nos. : 31/2023
Date : 1st March, 2023.
Coram : **Justice Pradip Kumar Mohanty**
Hon'ble Acting Chairperson
Justice Abhilasha Kumari
Judicial Member
Shri Dinesh Kumar Jain
Member
Smt. Archana Ramasundaram
Member
Shri Mahender Singh,
Member.
Dr. Indrajeet P. Gautam
Member

ORDER

Perused the complaint.

2. This complaint is directed against the Chairperson of the United India Insurance Company. The complaint is regarding an insurance claim of the late husband of the complainant, under the Group Personal Accident/Air Accident Scheme, who died on 24.10.2021, due to a spinal injury caused by a fall into a deep ditch. It is the grievance of the complaint that the insurance claim of Rs. 30 lakhs is not being given to her.

3. We have considered the complaint and the material on record. From the documents on record, it appears that the complainant has been corresponding with the State Bank of India,



instead of the Insurance Company. The Bank has advised the complainant to correspond with the Insurance Company.

4. The subject-matter of the complaint does not fall under the purview of the Lokpal of India, as per the mandate of the Lokpal and Lokayuktas Act, 2013. The complainant can approach the United India Insurance Company for processing of her claim.

5. In view of the above, we are not inclined to take any action in the matter. The complainant is at liberty to pursue her remedy before the appropriate forum.

6. Accordingly, the complaint is disposed of.



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