

LOKPAL OF INDIA

**Plot No. 6, Institutional Area, Phase- II
Vasant Kunj
New Delhi - 110070**

Complaint No. : 30/2024

Date : 26th March, 2024

Coram : **Shri Justice A M Khanwilkar**
Chairperson

Smt. Justice Abhilasha Kumari
Judicial Member

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh
Member

Shri Justice L Narayana Swamy
Judicial Member

Shri Justice Sanjay Yadav
Judicial Member

Shri Sushil Chandra
Member

ORDER

The complaint is against the Manager, Punjab National Bank, Sadar Bazar, Karnal, Haryana and also the Investigating Officer, Cyber Cell, Delhi.

2. The complainant has alleged that an amount of Rs.17000/- was fraudulently transferred from her bank account at Punjab National Bank, Sadar Bazar, Karnal, to Safe Gold vide an UPI transaction through Google Pay. She filed a complaint with the said branch of the PNB and also with the Cyber Cell, Delhi. But no action has been taken on her complaints.



3. We have perused the complaint which apparently relates to a cyber fraud for which the complainant has already approached the Cyber Cell. No corruption angle has emerged in the matter, requiring our intervention.

4. Accordingly, the complaint is disposed of. The complainant is at liberty to pursue the matter with the authorities concerned.



COURT MASTER
LOKPAL OF INDIA