

LOKPAL OF INDIA
[Plot No.6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint No. : 28/2023

Date : 01st March, 2023

Coram : **Shri Justice Pradip Kumar Mohanty**
Acting Chairperson

Smt. Justice Abhilasha Kumari
Judicial Member

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh
Member

Dr. Indrajeet Prasad Gautam
Member

ORDER

1. Perused the Complaint received through Lokpal Online

2. Although some deficiencies were noticed in the complaint filed, it was decided to take up the complaint and take a decision thereupon on the merits of the case.

3. The complainant holds an account in the State Bank of India, Faridpur, Bareilly and also has a Kisan Credit Card (Loan Account No. 38047583145). It appears that he had availed of some loan in the year 2018 and he is claiming that he has paid back the amount.

4. Apparently, he is not satisfied with the details furnished to him by the Bank Branch in respect of his account and he has sought the help of Lokpal of India in getting the details from the Bank branch.

5. The Full Bench having considered the matter is of the view that this case is not covered by the mandate provided to the Lokpal of India under the Lokpal and Lokayuktas Act, 2013. In addition, there is no allegation of corruption levelled in the complaint. Hence, no order is required to be passed in this matter under the Lokpal and Lokayuktas Act, 2013.

6. Accordingly, the complaint is disposed of.



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