

**LOKPAL OF INDIA**  
**Plot No. 6, Institutional Area, Phase- II**  
**Vasant Kunj**  
**New Delhi - 110070**  
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Complaint No. : 26/2023

Date : 1<sup>st</sup> March, 2023

**Coram** : **Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Dr. Indrajeet Prasad Gautam**  
**Member**

**ORDER**

The complaint has been filed against the Manager, Punjab National Bank, Lower Bazar Branch, Shimla, Himachal Pradesh.

2. The complainant has stated that her husband had an account in PNB, Lower Bazar Branch, Shimla from which an amount of Rs.12/- was deducted under the Pradhan Mantri Suraksha Bima Yojana. The complainant has alleged that she has not yet received any benefit of the said scheme from the bank after the death of her husband on 02.08.2021, even after completing the required formalities on 16.08.2021. The complainant has requested the Lokpal of India to intervene in the matter.

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3. Perused the complaint and the documents enclosed. The complaint is devoid of specific details relating to the payment towards the said Scheme. Moreover, there is no allegation of corruption in the complaint. Hence, the matter does not appear to fall under the jurisdiction of the Lokpal of India.

4. Accordingly, the complaint is disposed of, granting liberty to the complainant to pursue the matter with the authorities concerned.



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