

**LOKPAL OF INDIA**  
[ Plot No. 6, Institutional Area, Phase-II, Vasant Kunj ]  
New Delhi - 110070

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Complaint No. : 240/2022.  
Date : February 28, 2023.  
Coram : Justice Abhilasha Kumari  
Judicial Member  
  
Shri Mahender Singh  
Member  
  
Dr. Indrajeet P. Gautam  
Member

**ORDER**

This complaint has not been filed in the format prescribed by the Rules. However, it was considered on merits by the Full Bench of the Lokpal of India on 08.09.2022.

2. The allegations in the complaint are against the Branch Manager (the public servant), State Bank of India (SBI), KTPS Banjhedih, Koderma, Jharkhand. It is alleged that the public servant concerned disclosed and supplied the personal data of the complainant, regarding the transactions relating to his savings account on 16.04.2020 and 13.05.2020, to some other person, upon receiving payment of Rs. 2,500/-. These transactions were done through ATM on the said dates. It is further alleged that the video footage of these transactions, along with the personal information of the complainant, has also been shared by the public servant in lieu of the payment of Rs. 2,500/-.



3. Upon consideration of the complaint, the Full Bench, by an order dated 08.09.2022, directed the Chairman, SBI, to send a Status Report in the matter, on or before 11.11.2022.
4. The Status Report dated 01.02.2023 has now been received from the Chairman, SBI. It is stated in the report that the matter was got examined and it was found that no personal details of the complainant have been provided to anyone. Further, no video-footage regarding the ATM transactions made by the complainant has been furnished. The allegation that the public servant concerned received Rs. 2,500/- to disclose the complainant's financial information, has also not been substantiated.
5. Upon a perusal of the Status Report, we do not consider it necessary to proceed any further with the present complaint. The complainant has not provided any details regarding the receipt of the alleged illicit gratification by the public servant and nor have the details of the person who gave the said gratification been disclosed. As such, the complaint does not satisfy the requirements of the Lokpal and Lokayuktas Act, 2013.
6. Accordingly, the complaint is closed and the matter stands disposed of.



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