

**Lokpal of India**  
**Plot No. – 6, Vasant Kunj Institutional Area - Phase II**  
**New Delhi - 110070**

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Complaint No. : 2228/2022

Date : 28<sup>th</sup> March 2023.

**Coram** : **Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Dr. Indrajeet P. Gautam**  
**Member**

**ORDER**

Perused the complaint.

The complainant filed a non-format complaint on 17<sup>th</sup> January 2022 referring to his many other complaints which were filed by the complainant in past, he had also requested to reconsider the decisions taken by the Lokpal of India in respect of his complaints. The complaint was registered as Complaint No.2228/2022 and was placed before Full Bench and the Hon'ble Full Bench directed on 8<sup>th</sup> September 2022, to the Registry of Lokpal of India to place the above-mentioned records along with the other related records, if any, and place

before the Full Bench again. Now, the Registry has placed six cases filed by the complainant which were registered as Complaint Nos. 55, 56, 57, 58, 59, and 60/2021 and placed before the Division Bench for consideration. The Division Bench has considered these cases since all the cases were more than a decade old. It is pertaining from 2006-09, therefore, the Division Bench has disposed of all the six cases, mentioning that the details of the complaints do not attract the provisions of the Lokpal and Lokayuktas Act, 2013. The summary of all six cases is given below:

- (1) Complaint No. 55/2021: the complaint was filed against the Manager of Dena Bank, Vile Parle East Branch Krishna Bhawan, 67, Nehru Road Vile Parle East, Mumbai-400057. The complainant has approached the National Consumer Disputes Redressal Commission (NCDRC) in New Delhi in 2008 and an appropriate order was passed in this case by the Forum.
- (2) Complaint No. 56/2021: The complainant has filed this complaint against the office bearers of a private society 'Rokadia Enclave Society', Vile Parle, East Mumbai - 400057. The complainant has filed a case for claiming compensation of Rs. 11.48 Lakh from the society and also approached The National Consumer Disputes Redressal Commission (NCDRC) in 2009, which was disposed of at the admission stage.
- (3) Complaint No.57/2021: The complainant has filed this complaint against Samsung Electronics Pvt. Ltd., Ground Floor, Caprihans building near Mukund Company LBS marg, Kurla West, Mumbai - 400070, for a compensation of Rs. 19,484/- and had approached the Consumer Dispute Redressal Forum, Mumbai Suburban District Bandra, East, Mumbai in 2007 as Case No. 741/2007 which was dismissed in January 2009.
- (4) Complaint No. 58/2021: The complainant has filed this complaint against the Dr. S.V. Mallya M. S. (ENT), Consultant ear, nose, throat



& head neck surgeon and ENT clinic, Priya Apartments, Main Center Road, Borivali East, Mumbai - 400066 and the complainant has approached Consumer Dispute Redressal Forum, Mumbai Suburban District Bandra, Mumbai in June 2008 as Case No. 329/2008, which was dismissed on 18.10.2011.

(5) Complaint No.59/2021: The complainant has filed this complaint against the Secretary and Chairman of Dharma Prem Society 75, Nehru Road, Vile Parle East, Mumbai 400057, for a compensation of Rs. 19.70 Lakh and approached the District Consumer Redressal Forum as Case No. 42/2007 but he could not get any order.

(6) Complaint No. 60/2021: The complainant, in this case, (an 84-year-old Senior Citizen) residing at 12, Rokadia Enclave, Society Nandapatkar Road, Vile Parle East, Mumbai - 400057. He had filed a complaint on 15.01.2021 against one Dr. INS Asthani Ophthalmologist, Surgeon of Parle Clinic, 1<sup>st</sup> Floor above Shiva Sagar Hotel, Ville Parle East Mumbai - 400057 and Parle Hospital Ville Parle East. The complainant has alleged that in 2006 Doctor operated upon him without consulting a retinal surgeon and removed a hyper mature cataract from the right eye of the complainant which was damaged due to the wrong treatment given by this eye hospital. The complainant has filed a compensation case against the Doctor in the Mumbai Consumer Forum as Case No. 674/2009, but could not get a reply.

All these complaints were already considered by the Division Bench headed by Hon'ble Chairperson and disposed of on 19<sup>th</sup> August 2021, and further as a matter of fact the complainant had filed all these against many individuals/ Doctors, Medical Firms, Companies and Societies in respect of the medical treatment, disturbance, encroachments, non-maintenance of society, etc., for recovering huge compensation and he had already approached concerned authorities including courts & Consumer Forums in past. No intervention of Lokpal of India is required in this matter after the lapse of a decade.



After going through the complaint, it appears that the details of the complaint do not attract the provisions of the Lokpal and Lokayuktas Act, 2013. Therefore, no order needs to be passed in this matter.

Accordingly, this matter is closed and stands disposed of.



COURT MASTER  
LOKPAL OF INDIA

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