

**LOKPAL OF INDIA**  
**Plot No.6, Institutional Area, Phase-II**  
**Vasant Kunj, New Delhi - 110070**

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Complaint No. : 22/2024

Date : 20 March, 2024.

**Coram** : **Justice A.M. Khanwilkar**  
**Hon'ble Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Justice L. Narayana Swamy**  
**Judicial Member**

**Justice Sanjay Yadav**  
**Judicial Member**

**Shri Sushil Chandra**  
**Member**

**ORDER**

Perused the complaint.

The complaint is against the officials of the State Bank of India. It has been alleged in the complaint that fraud has been committed with the credit card of the complainant which has resulted in the loss of Rs.96,000/-. The complainant has stated that that he has lodged complaint with the State Bank of India as well as Cyber Fraud Portal which was forwarded to the nearest Police Station, but the matter has not been resolved and money has not been recovered and paid to him.

After considering the complaint, we are of the view that there are no allegations of corruption against any public servant(s) and the stated

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allegations do not fall strictly under the provisions of the Lokpal & Lokayuktas Act, 2013. No order, therefore needs to be passed in the matter. The complainant is, however, at liberty to pursue his grievance with the appropriate authorities.

Accordingly, the complaint stands disposed of.

  
(COURT MASTER)  
LOKPAL OF INDIA