

**Lokpal of India**  
**Plot No. - 6, Vasant Kunj Institutional Area - Phase II**  
**New Delhi - 110070**

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Complaint No. : 02/2023  
Date : 8<sup>th</sup> February 2023.  
Coram : **Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**Dr. Indrajeet P. Gautam**  
**Member**

**ORDER**

Perused the complaint.

The complainant has filed this complaint against the Branch Manager, IDBI Bank, Lakhimpur Khiri, Uttar Pradesh regarding the extra EMI Charge on the loan he had taken from the Bank. The complainant has alleged that an extra payment of Rs. 14,190/- was taken from him by the Bank which needs to be refunded to him.

After going through the complaint, it appears that the details of the complaint do not attract the provisions of the Lokpal and Lokayuktas Act, 2013. Therefore, no order needs to be passed in this matter.

Contd... 2/-



Since the remedy lies with the Banking Ombudsman, the Registry is directed to send a copy of the complaint to the Banking Ombudsman for further necessary action in this matter at their end.

Accordingly, the complaint is disposed of.

*Long*

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