

LOKPAL OF INDIA

**Plot No. 6, Institutional Area, Phase- II
Vasant Kunj
New Delhi - 110070**

Complaint No. : 21/2024

Date : 20th March, 2024

Coram : **Justice A M Khanwilkar**
Hon'ble Chairperson

Justice Abhilasha Kumari
Judicial Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh
Member

Justice Lingappa Narayana Swamy
Judicial Member

Justice Sanjay Yadav
Judicial Member

Shri Sushil Chandra
Member

ORDER

This complaint is sent by a resident of Shamli, Uttar Pradesh against a Junior Engineer (JE), Electricity Board, Kandhla, Shamli, Uttar Pradesh.

2. The complainant has alleged that as per his application, a single-phase energy meter was installed on 08.10.2017 at his shop located in Kandhla, Shamli District, Uttar Pradesh. The required documents were also submitted by him to the said Junior Engineer. But, in spite of his repeated requests, he neither received the electricity bill nor the receipt of the new connection. After nearly three years, this connection was inspected on 17.06.2020 by the said public servant and a notice was issued to a wrong name with a bill for

Contd...2/-



Rs. 24,396/- for the meter. He brought this to the notice of the officials of the Electricity Department who advised him to pay some amount of the bill generated, following which the bill would be transferred in the complainant's name. Thereafter, the complainant deposited the bill thrice but even after that, no action was taken to transfer the connection in his name. On 20.11.2023, the meter was allegedly uprooted by the Electricity Board officials from his shop.

3. The perusal of the complaint indicates that it is more in the nature of a grievance against the inaction of the Electricity Department officials working under the control of the State Government of Uttar Pradesh and about their improper action in removing the meter from his shop. Being complaint filed against the officials working under the control of the State Government of Uttar Pradesh, it will not come within the jurisdiction of Lokpal of India.

4. Accordingly, the complaint stands disposed of. Needless to observe the complainant is free to approach an appropriate forum for redressal of his grievance.



Court Master
Lokpal of India