## LOKPAL OF INDIA Plot No.6, Institutional Area, Phase-II Vasant Kunj, New Delhi - 110070

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Complaint No.

: 203/2023

:

Date

21 December, 2023.

Coram

Justice Pradip Kumar Mohanty

Hon'ble Acting Chairperson

Justice Abhilasha Kumari

Judicial Member

Shri Dinesh Kumar Jain

Member

Smt. Archana Ramasundaram

Member

Shri Mahender Singh

Member

<u>ORDER</u>

Perused the complaint.

The complaint is against the Branch Manager, Indian Bank, Imamganj, Bahraich, Uttar Pradesh for allegedly not removing the hold/freeze placed on the account of the complainant and making the complainant visit the branch every ten days on false pretense that the hold/freeze on her bank account will be lifted.

In the instant complaint, there are no allegations of corruption against any public servant. The complaint is, therefore, outside the purview of the Lokpal and Lokayuktas Act, 2013. Hence, no order needs to be passed in the matter. The complainant is, however, at liberty to approach appropriate authorities for redressal of her grievance.

Contd.....2/-

Accordingly, the complaint stands disposed of.

(COURT MASTER) LOKPAL OF INDIA