

**LOKPAL OF INDIA**  
**Plot No.6, Institutional Area, Phase-II**  
**Vasant Kunj**  
**New Delhi - 110070**

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Complaint No. : 194/2023  
Date : 08<sup>th</sup> November, 2023  
**Coram** : **Shri Justice Pradip Kumar Mohanty**  
**Acting Chairperson**  
**Smt. Justice Abhilasha Kumari**  
**Judicial Member**  
**Shri Dinesh Kumar Jain**  
**Member**  
**Smt. Archana Ramasundaram**  
**Member**  
**Shri Mahender Singh**  
**Member**

**ORDER**

Perused the complaint.

The complainant dated 21/08/2023 has been filed in the prescribed form. Although some deficiencies were observed in the complaint, in the interest of justice, it was decided to condone these and consider the complaint on the basis of the submissions made and documents submitted.

2. The complaint is against some officials (retired and serving) of National Research Laboratory for Conservation of Culture (NRLC), Lucknow.

3. The allegation in the instant complaint is that one of the Respondent Public Servants (RPSs) is having two different PAN Cards with distinct numbers. It has been alleged that this was done to circumvent some regulations and to be able to draw amounts higher than the entitlements. In the complaint, it is alleged that while one of the RPSs drew amounts more than entitlement, other RPSs facilitated the process. Although there are some other allegations as well, the basis of these, is the allegation relating to two PAN cards.

4. Although the complainant has given both the PAN Card Numbers which he alleges to be of RPS, however, photocopy of only one of the PAN Cards has been submitted by the complainant. The second PAN as alleged by the



complainant, appears in an order issued by Pay and Accounts officer, Human Resources Development addressed to Pay and Accounts officer, R.K.Puram, New Delhi relating to revision of pension of the concerned RPS. The complainant has not given any other evidence supporting the allegation that the RPS has two different Permanent Account Numbers (PAN). As mentioned in this order in para 3 above, the remaining allegations in the instant complaint are based on the allegation that the RPS has or had two distinct Permanent Account Numbers.

5. The same allegation viz. RPS having two distinct Permanent Account Numbers (PAN) was considered earlier while dealing with Complaint No. 02/2021. While replying to this allegation in Complaint No. 02/2021, vide letter No. DG/NRLC/A/2 dated 15<sup>th</sup> April, 2021, concerned RPS had denied that he held two PAN numbers. He had also submitted that he was required to apply afresh for issue of a new PAN card as he lost the first one issued in 1998. Further, he had submitted photocopies of two cards, one that he held earlier with name "X", issued in 1998 and the other, issued in 2016 with his father's name included along with his name. It is seen that even though, names are slightly different, the number is the same.

6. As the complainant in the present complaint has furnished photocopy of only one of the PAN Cards and as there is no evidence supporting the allegation that the RPS has two Permanent Account Numbers and in view of the explanation/clarification submitted by the concerned RPS, in Complaint No. 02/2021, the Full Bench is of the view that no case is made out for proceeding further in this matter.

7. The complaint is accordingly disposed of.

  
Court Master  
Lokpal of India