

LOKPAL OF INDIA
[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint Nos. : 189/2023
Date : 8th November, 2023.
Coram : **Justice Pradip Kumar Mohanty**
Hon'ble Acting Chairperson

Justice Abhilasha Kumari
Judicial Member

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh,
Member.

ORDER

Perused the complaint.

2. This is an incomplete complaint in which the complainant has not filled up part 'C' of the prescribed format of the complaint. A letter has been addressed to the Lokpal of the Reserve Bank of India, against Hero Fincorp (Ltd), a Non-Banking Financial Company, for allegedly not accepting instalments of a vehicle loan taken by the complainant and for allegedly levying illegal charges on the said loan, resulting in tarnishing the complaint's CIBIL score.

3. Having perused the complaint, the Full Bench is of the view that the subject-matter does not fall under the purview of the Lokpal and Lokayuktas Act, 2013. Besides, there are no allegation



of corruption against any public servant. In view of the above, we are not inclined to proceed further with the complaint.

4. Accordingly, the complaint stands disposed of.



COURT MASTER,
LOKPAL OF INDIA.