

LOKPAL OF INDIA
[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint Nos. : 185/2023
Date : 8th November, 2023.
Coram : **Justice Pradip Kumar Mohanty**
Hon'ble Acting Chairperson

Justice Abhilasha Kumari
Judicial Member

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh,
Member.

ORDER

Perused the complaint.

2. This complaint is not directed against any public servant but the complainant has written 'Bank of Baroda ATM' in place of the public servant's name and designation. There are several deficiencies in the complaint that have not been removed by the complainant, despite two opportunities being provided to him vide written communications from the Registry of the Lokpal of India.

3. The grievance of the complainant appears to be that while withdrawing an amount of Rs. 10,000/- [rupees ten thousand] from a Bank of Baroda ATM, the amount was not dispensed from the ATM but the same was debited from his Bank Account. It appears from the complaint that the complainant has already



made a complaint in this regard. The complainant is demanding the refund of the said amount, along with interest.

4. The complaint lacks relevant details, but it appears to be a case pertaining to Bank of Baroda Branch in the district of Bhilwara, Rajasthan. The complainant can, therefore, pursue his remedy with the officials of the concerned Bank, or the Banking Ombudsman, if he so desires. As the subject-matter of the complaint does not fall under the ambit and scope of the Lokpal and Lokayuktas Act, 2013 and there are no allegations of corruption, the Full Bench is not inclined to interfere.

5. Accordingly, the complaint stands disposed of.


COURT MASTER,
LOKPAL OF INDIA.