

LOKPAL OF INDIA
[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint Nos. : 184/2023
Date : 27th September, 2023.
Coram : **Justice Pradip Kumar Mohanty**
Hon'ble Acting Chairperson

Justice Abhilasha Kumari
Judicial Member

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh,
Member.

ORDER

Perused the complaint.

2. This complaint has been filed against the Manager, State Bank of India, Rajmahal Branch, Rajgarh, Madhya Pradesh.
3. No specific allegations have been made in the complaint. However, from the copy of an enclosed letter addressed to the Branch Manager, Bank of India, Bhikangaon Branch, it appears that the complainant has wrongly transferred an amount of Rs. 35,000/- through UPI transaction made on the application PhonePe, to a different account, as his mobile number was linked to a wrong bank account.
4. The subject-matter of the complaint pertains to a faulty financial transaction done by the complainant due to alleged wrong linking of his mobile number with another bank account.

5. No element of corruption has been alleged and the details provided by the complainant are sketchy, to say the least.

6. The Lokpal of India would, therefore, not be inclined to go into the matter. The complainant is at liberty to approach the Banking Lokpal in the matter, if he so desires.

7. Accordingly, the complaint stands disposed of.


COURT MASTER,
LOKPAL OF INDIA.