

LOKPAL OF INDIA
[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]
New Delhi

Complaint Nos. : 173/2023

Date : 27th September, 2023.

Coram : **Justice Pradip Kumar Mohanty**
Hon'ble Acting Chairperson

Justice Abhilasha Kumari
Judicial Member

Shri Dinesh Kumar Jain
Member

Smt. Archana Ramasundaram
Member

Shri Mahender Singh,
Member.

ORDER

Perused the complaint.

2. This complaint has been filed against the Branch manager, HDFC Bank, Raisinghnagar, Rajasthan. The grievance of the complainant is that he was desirous of depositing an amount of Rs. 75,000/- through PhonePe mobile application, in the account of his cousin. However, by mistake, the amount got deposited in the current account of a firm having an account in the same bank. According to the complainant, the firm has no objection in refunding his money, however, the Branch Manager is not refunding the same.

3. The complainant has already approached the Banking Lokpal vide a letter dated 01.08.2023, in this regard. A copy of the letter is enclosed.

4. After perusal of the complaint, it appears that the grievance of the complainant is regarding a mistake committed by him while depositing the amount. No allegation of corruption against a public servant is made.

5. The complainant has already approached the Banking Lokpal and can pursue his remedy before that forum. As the subject-matter of the complaint does not attract the provisions of the Lokpal and Lokayuktas Act, 2013, the Full Bench is not inclined to go into the matter.

6. Accordingly, the complaint stands disposed of.


COURT MASTER,
LOKPAL OF INDIA.