

**LOKPAL OF INDIA**  
**Plot No. 6, Institutional Area, Phase- II**  
**Vasant Kunj**  
**New Delhi - 110070**  
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Complaint No. : 168/2023

Date : 29<sup>th</sup> August, 2023

**Coram** : **Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**ORDER**

The complaint is against the Manager, Central Bank of India, Phoop Branch, District Bhind, Madhya Pradesh.

2. The complainant has not enclosed any letter addressed to the Lokpal. From the documents enclosed with the complaint, it appears that the father of the complainant, who was employed in the Health Department, had an account in the Central Bank of India, Phoop Branch, District Bhind, Madhya Pradesh to which his salary was getting credited. After his father's demise in the year 1998, the complainant had submitted the death certificate and bank passbook of his father to the said bank and had opened a savings bank account in the same bank in his name. He has alleged that this bank account in his name was closed by the Bank without intimating him the reason for the closure.

3. From the perusal of the complaint, it appears that the complaint is about a procedural matter and does not contain any allegation of corruption. Moreover, the grievance is very old, pertaining to the year 1998. Therefore, it does not fall under the purview of the Lokpal of India.

4. Accordingly, the complaint stands disposed of. The complainant is at liberty to approach the authorities concerned for redressal of his grievance.

  
COURT MASTER  
LOKPAL OF INDIA