

**LOKPAL OF INDIA**  
**Plot No.6, Institutional Area, Phase-II**  
**Vasant Kunj**  
**New Delhi - 110070**

\*\*\*

Complaint No(s). : 143/2023

Date : 17<sup>th</sup> July, 2023.

**Coram** : **Shri Justice Pradip Kumar Mohanty**  
**Acting Chairperson**

**Smt. Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh**  
**Member**

**ORDER**

Perused the complaint.

2. The complainant has filed this complaint dated 03.05.2023, against the Postal authorities in Odisha. Although certain deficiencies were noted in the complaint, it was decided to condone these and take a decision on the complaint based upon the details made available and on the merits of the case.

3. From the papers filed with the complaint it appears that the complainant's husband Late Shri Bhajamana Behera, who was employed in the Sub-Post Office at Karanjakata, died while in service on 21.09.2013. The complainant has mentioned that her husband Late Shri Bhajamana Behera had two wives and two daughters. One of the wives is the complainant herself.

4. The grievance of the complainant is that the financial assistance that was due from the Postal Department, to the deceased Late Shri Bhajamana Behera has not been paid to the legal heirs despite there having been a compromise between various parties. A copy of the Compromise Petition



under Order 23, Rule 3 CPC dated 09.12.2015, has been attached with the complaint. The complainant's claim is that as per this Compromise Petition, she is entitled to 1/4<sup>th</sup> share in the amount due to her deceased husband.

5. It also appears that she had approached various authorities in the Postal Department and has made several representations to them but the amounts due have not been paid. Although there is some communication between different offices of the Postal Department on this matter, the outcome is not known.

6. We have gone through the complaint and the documents attached to the complaint. As there is no allegation of corruption in the complaint, it is clear that this complaint is not covered by the mandate provided to the Lokpal under the Lokpal and Lokayuktas Act, 2013. Hence no order needs to be passed in this case.

7. However, the grievance of the complainant deserves to be looked into by the concerned authority in the Department of Posts and therefore, the Full Bench decided to send all the papers related to this complaint to the Secretary, Department of Posts, Ministry of Communication, Government of India for necessary action at their end.

8. Registry of the Lokpal is directed to take action accordingly.

9. With these observations, the complaint is disposed of.

  
Court Master  
Lokpal of India