

LOKPAL OF INDIA
Plot No.6, Institutional Area, Phase-II
Vasant Kunj
New Delhi - 110070

Complaint No. : 128/2024 (arising out of Dy.No.1192024)

Date : 31.05 2024

Coram : **Shri Justice A.M. Khanwilkar**
Chairperson

Shri Justice L. Narayana Swamy
Judicial Member

Shri Justice Sanjay Yadav
Judicial Member

Shri Sushil Chandra
Member

Shri Justice Ritu Raj Awasthi
Judicial Member

Shri Pankaj Kumar
Member

Shri Ajay Tirkey
Member

ORDER

The complaint is placed before the Full Bench for consideration of the Scrutiny Report and to pass appropriate order.

2. Perused the Scrutiny Report.



3. The complaint dated 20.05.2024 has been received through the LokpalOnline portal, therefore it is unsigned. The physical copy of the complaint has not been received. The scrutiny report has pointed out various deficiencies in Part-A and Part-C of the form of complaint in respect of this complaint.

4. We deem it appropriate to condone the remarks made in the Scrutiny Report.

5. The complaint is made against a Bank Manager of AU Small Finance Bank in Madhya Pradesh where the complainant appears to have taken a loan. The complainant has alleged that the said bank official is not giving him a No Objection Certificate (NOC) despite full repayment of the loan. It is also seen from the document attached that the complainant has sent a legal notice through an Advocate to the concerned bank for the issuance of NOC.

6. After perusal of the complaint, it is observed that there is no disclosure in the documents, as submitted by the complainant, to substantiate that AU Small Finance Bank comes under the purview of Section 14 of the Lokpal and Lokayuktas Act, 2013 (Act). Furthermore, there is no discernible allegation of corruption as defined under the Prevention of Corruption Act, 1988. Thus, we refrain from causing any indulgence under the Act.



7. Accordingly, the complaint is disposed of in the above terms.
8. The complainant, if so advised, will be at liberty to seek redressal of his grievance before appropriate authorities as per law.


(Court Master)