

**LOKPAL OF INDIA**  
**Plot No.6, Institutional Area, Phase-II**  
**Vasant Kunj**  
**New Delhi - 110070**

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Complaint No. : 112/2024 (arising out of Dy.No.972024)

Date : 15.05 2024

Coram : **Shri Justice A.M. Khanwilkar**  
**Chairperson**

**Shri Justice L. Narayana Swamy**  
**Judicial Member**

**Shri Justice Sanjay Yadav**  
**Judicial Member**

**Shri Sushil Chandra**  
**Member**

**Shri Justice Ritu Raj Awasthi**  
**Judicial Member**

**Shri Pankaj Kumar**  
**Member**

**Shri Ajay Tirkey**  
**Member**

**ORDER**

The complaint is placed before the Full Bench for consideration of the Scrutiny Report and to pass appropriate order.

2. Perused the Scrutiny Report.



3. The complaint dated 01.05.2024 has been received through the LokpalOnline portal, therefore it is unsigned. The physical copy of the complaint has not been received. The scrutiny report has pointed out various deficiencies in Part-A and Part-C of the form of complaint in respect of this complaint.
4. We deem it appropriate to condone the remarks made in the Scrutiny Report.
5. The complaint is made against a Bank Manager, UCO Bank, Farrukhabad, Uttar Pradesh where he has an account. The complainant has mentioned that on 14.02.2024 he tried to withdraw Rs.5000/- and Rs.3000/- from the ATM but he had received an amount of Rs.4100 for the transaction of Rs.5000/- and Rs.0 for the transaction of Rs.3000/-. From the document attached with the complaint it is seen that he had approached and enquired with the concerned people and was assured that the amount will be refunded to his account. Instead, the money has been debited from his account due to some fault in the ATM. It appears that his grievance has not been redressed and has requested to resolve the matter.
6. The Full Bench having perused the complaint and the document attached with the complaint is of the view that the complaint contains



various deficiencies; and has no discernible allegation of commission of an offence of corruption within the meaning of the Prevention of Corruption Act, 1988.

7. In view of the above, we are not inclined to entertain this complaint. Hence, no order needs to be passed in the matter.

8. Accordingly, the complaint is disposed of with liberty to the complainant to approach the appropriate authority for redressal of his grievance, if he so desires.



**(Court Master)**