

**LOKPAL OF INDIA**  
**[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]**  
**New Delhi**

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Complaint Nos. : 105/2023  
Date : 31<sup>st</sup> May, 2023.  
**Coram** : **Justice Pradip Kumar Mohanty**  
**Hon'ble Acting Chairperson**  
  
**Justice Abhilasha Kumari**  
**Judicial Member**  
  
**Shri Dinesh Kumar Jain**  
**Member**  
  
**Smt. Archana Ramasundaram**  
**Member**  
  
**Shri Mahender Singh,**  
**Member.**

**ORDER**

Perused the complaint.

2. This complaint has been filed by a retired Indian army personnel, who is a senior citizen, and alleges that he is facing harassment due to non-payment of arrears of pension and revision of pension, with interest. The complainant has annexed copies of the voluminous correspondence undertaken by him in this regard with the concerned authorities and the Chief Manager, Central Bank of India, M.G. Road, Fort, Mumbai-400023.

3. The complaint pertains to the payment of pensionary dues and revision of pension, of the complainant who, is a retired army personnel. As such, the subject-matter of the complaint does not



fall within the purview of the Lokpal of India, as per the mandate accorded by the Lokpal and Lokayuktas Act, 2013.

4. The Lokpal of India is, therefore, not inclined to go into the complaint. However, it is open to the complainant to pursue the remedies already being pursued by him, for the redressal of his grievances.

5. With the above observations, the complaint is disposed of.

  
COURT MASTER,  
LOKPAL OF INDIA.

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