

Lokpal of India
Plot No.6, Vasant Kunj Institutional Area – Phase-II
New Delhi – 110070

Complaint No. :04/2025 (arising out of Dy.No.3082024)

Date : 03.01.2025

Coram : **Shri Justice A.M. Khanwilkar**
Chairperson

Shri Justice L. Narayana Swamy
Member

Shri Justice Sanjay Yadav
Member

Shri Sushil Chandra
Member

Shri Pankaj Kumar
Member

Shri Ajay Tirkey
Member

ORDER

1. The complaint dated 18.12.2024 is against the Branch Manager of Central Bank of India, Mainpuri, Uttar Pradesh.
2. The complainant had earlier filed one more complaint vide Dy. No.2622024, against the Branch Manager of Central Bank of India, Mainpuri, Uttar Pradesh. The said complaint was earlier



placed before the Full Bench and vide a conditional order dated 14.11.2024 granted two (02) weeks to the complainant to rectify the defects in his complaint as stated in the said order. The order was communicated to the complainant vide letter dated 18.11.2024 by e-mail and by post. However, no communication has been received from the complainant within the stipulated time and therefore the complaint was disposed of without further reference to the Full Bench.

3. Now, the complainant has filed this instant fresh complaint dated 18.12.2024 (Dy.No. 3082024), made the same allegations that the complainant took the loan of Rs,4,50,000/- under the Pradhan Mantri Aawas Yojana from the Central Bank of India in 2017, despite the provision for the subsidy with the loan, she has not received her subsidy, while several others who took loans alongside her have. The complainant mentions that she has repeatedly visited both the bank branch and the Regional office to resolve this issue, only to be met with varying excuses for the delay. The most recent explanation provided by the bank and Regional Office is that the subsidy has not been granted due to an "Aadhaar mismatch".

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4. Having perused the complaint, it is observed that the allegations levelled in the complaint are not amenable to the jurisdiction of the Lokpal, as the same do not reveal commission of offence of corruption within the meaning of the Prevention of Corruption Act, 1988.
5. Therefore, the complaint is disposed of. However, the complainant is at liberty to approach appropriate forum for redressal of his grievances.

Sd/-
(Justice A.M. Khanwilkar)
Chairperson

Sd/-
(Justice L. Narayana Swamy)
Member

Sd/-
(Justice Sanjay Yadav)
Member

Sd/-
(Sushil Chandra)
Member

Sd/-
(Pankaj Kumar)
Member

Sd/-
(Ajay Tirkey)
Member


(Court Master)

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