

**LOKPAL OF INDIA**  
**[Plot No. 6, Institutional Area, Phase-II, Vasant Kunj]**  
**New Delhi**

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Complaint Nos. : 03/2024.  
Date : February 26, 2024.  
**Coram** : **Justice Pradip Kumar Mohanty**  
**Hon'ble Acting Chairperson**

**Justice Abhilasha Kumari**  
**Judicial Member**

**Shri Dinesh Kumar Jain**  
**Member**

**Smt. Archana Ramasundaram**  
**Member**

**Shri Mahender Singh,**  
**Member.**

**ORDER**

Perused the complaint.

2. This complaint is directed against a retired Branch Manager of Central Bank. The complainant has made the allegations in Hindi, but written them in the Roman Script, diminishing clarity. However, from a perusal of the complaint, it appears to be regarding the manner of working and the delay in processing files, by the concerned public servant, leading to the alleged violation of Banking Rules and Regulations. It appears that the complainant has also made a complaint to the Banking Lokpal, in this regard.

3. After perusal and consideration of the complaint, we are of the view that it lacks substance and discloses no angle of corruption, whatsoever. It is solely regarding the alleged style of functioning of the retired public servant, which does not bring the



complaint within the scope and ambit of the Lokpal and Lokayuktas Act, 2013.

4. Accordingly, the complaint stands disposed of.

  
COURT MASTER,  
LOKPAL OF INDIA.