

LOKPAL OF INDIA
Plot No.6, Institutional Area, Phase-II
Vasant Kunj, New Delhi - 110070

Dy. No. : 80/2024

Date : 3 May, 2024.

Coram : **Shri Justice A. M. Khanwilkar**
Chairperson

Shri Justice L. Narayana Swamy
Judicial Member

Shri Justice Sanjay Yadav
Judicial Member

Shri Sushil Chandra
Member

Shri Justice Ritu Raj Awasthi
Judicial Member

Shri Pankaj Kumar
Member

Shri Ajay Tirkey
Member

ORDER

The complaint has been perused by the Full Bench of Lokpal for consideration of the Scrutiny Report and to pass appropriate order.



The complaint has been received through LokpalOnline portal but the signed physical copy of the complaint along with other supporting documents have not been received yet.

It is noted that the complainant has not enclosed duly notarized affidavit but has only filed a blank proforma of affidavit on plain paper. The complainant has also not submitted a detailed signed complaint along with supporting documents. The complainant has not mentioned the name of the public servant against whom the complaint has been made. He has only mentioned 'XXXXXX Union Bank of India Bank Manager' in the prescribed column.

As per S.No.4 of Part C of the form, the complaint appears to be against the Bank Manager of Union Bank of India, XXXXXX Branch, Lucknow. The complainant has alleged that despite being sanctioned a loan of Rs.4,90,000/- by the bank, he was not provided with essential papers and documents relating to loan. The complainant has also alleged that his saving bank account linked to the loan account was frozen by the bank despite having sufficient funds. It is further alleged that the bank has increased his monthly loan instalments without giving any reasons. The bank has failed to provide complete information regarding transactions made in the saving bank account, it has made incorrect payments and has not responded to the letters written by the complainant. The complainant has not made any specific allegation of corruption against the Bank Manager.

There are many defects in the complaint which are required to be cured before the complaint is taken up for consideration. Hence, we provide an opportunity to the complainant to cure the defects as pointed out by the office. The office shall issue notice to the complainant providing him two weeks' time from the receipt of the



aforesaid notice to cure the defects failing which the complaint shall stand filed/disposed of.

In case the defects are removed by the complainant, the office shall list the case immediately thereafter in the following week before the Full Bench.



(Court Master)